## ORDERED IN ERROR RETURN

## Please fill out all of the following information, failure to do so may result in a delay of processing the repair, replacement or refund of machine. Please send well packaged machine and form to: Shopstuff UK Ltd, Unit 60a, Kirby Road, Earlsdon, Coventry, CV5 6HN.

Your Name	
Your Phone Number	
Your Email Address	
Company Name	
Invoice Number	
Date Purchased	
Date Returned	
Make/Model	
Reason for Return	

## **Conditions of return:**

- Items can only be returned with the prior agreement of Shopstuff UK Ltd
- Items can only be returned unused with all the original packaging, manuals, official documentation & sundry parts.
- Returns can only be accepted within 7 days of the invoice date.
- Returns will be subject to a 30% re-stocking fee (as these will be re-sold as discounted catalogue returns).

## Non-returnable Items:

- Shelving, slat wall panels, shop fittings & mannequins
- Barcode labels & printed labels
- Cash registers and scanners supplied on Bronze service
- Software
- Consumables such as till rolls, ink rollers
- Cash register spare parts
- Technical support packages
- Programming or labour charges

PLEASE TAKE GREAT CARE TO ENSURE THAT YOUR RETURN IS WELL PACKAGED (IN THE ORIGINAL PACKAGING) AS SHOPSTUFF CANNOT BE HELD RESPONSIBLE FOR ANY DAMAGE CAUSED IN TRANSIT